

JAMES STEPHEN HART

Junior Software Developer | IT Support

+1 (760) 460-3610 | js.hart@hotmail.com | Bonita, San Diego, CA

LINKEDIN PROFILE: www.linkedin.com/in/james-h-644b0b1bb | PORTFOLIO: <http://www.jameshart.uk>

PROFILE SUMMARY

A motivated Junior Software Developer with recent software development internship experience and 7+ years of IT and operations experience. Skilled in JavaScript, React, Next.js, WordPress, Python, Java, SQL, HTML, CSS and PHP, with experience developing web projects and troubleshooting technical issues. Strong background in Level 1 IT support, technical problem-solving and cross-functional collaboration.

KEY SKILLS

Programming: Java, Python, JavaScript, PHP, SQL, HTML, CSS, Bash

Frameworks & Libraries: React, Node.js, Next.js

Web Development: WordPress, Responsive Design, REST APIs, Web Application Architecture

Tools & Platforms: GitHub, Figma, VS Code, ServiceNow

IT Support: Level 1 IT Support, Hardware Troubleshooting, Device Setup, Device Swaps, Incident Tracking

Technical Skills: Troubleshooting, Automation Scripts, Electronic Records Management, Network Cabling

CERTIFICATIONS

CompTIA A+ | CompTIA | 2026

Networking Essentials | CISCO | 2021

EDUCATION

Diploma of Higher Education (DipHE) in Computing and IT | The Open University | 2019 - 2024

- Achieved 96% in Object-Oriented Java Programming.

Bachelor of Arts with Honors in English | University of Wales, Trinity Saint David | 2012 - 2015

PROJECT SCOPE

WordPress Community Website

- Developed the website from initial setup through implementation.
- Applied WordPress and web development skills to deliver the website requirements.

Investment Platform Application

- Used Figma to design the application interface and user experience.
 - Began development using Next.js, Worked with managers and senior stakeholders to understand MVP requirements.
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CAREER SUMMARY

Stocking 2 Team Associate | Walmart | Mar 2026 - Present

- Unload and organize 1-3 high-priority trucks per shift while supporting stocking and customer service.
- Stock hundreds of products per shift and assist customers across multiple departments.

Software Developer Intern | DataKirk | Jun 2025 - Sep 2025

- Developed a WordPress website from scratch for a local community in Scotland with minimal supervision.
- Designed and began developing a mobile and desktop investment platform application using Figma and Next.js.
- Worked directly with managers and CEOs to understand MVP requirements and translate requirements into technical solutions.
- Created, uploaded and maintained dozens of electronic records and articles for a news website.

IT Spider and Amazon Associate | Amazon MAN1 | May 2018 - Dec 2025

- Provided Level 1 IT support for hundreds of associates across a high-volume fulfillment center, supporting daily warehouse operations.
- Supported 50+ workstations and devices across operational areas.
- Troubleshot approximately 10-20 IT issues per shift involving printers, scanners, thin clients and workstations.
- Completed approximately 5-10 device swaps and workstation setups per week to support operational continuity.
- Logged, tracked and escalated incidents using ServiceNow and coordinated with IT, RME and operations teams.
- Worked with 3+ teams, including IT, RME and operations, to resolve technical and equipment issues.